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Journey JavaScript SDK

Examples: Events methods with content offers

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Contents

- [1 Subscribe to offered events](#)
- [2 Subscribe to accepted events](#)
- [3 Subscribe to rejected events](#)
- [4 Subscribe to ignored events](#)
- [5 Subscribe to errored events](#)
- [6 Subscribe to all content offer events](#)
- [7 Unsubscribe from content offers in the offered state](#)

See examples of how to use Events methods with content offers.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Subscribe to offered events

```
ac('on', 'contentoffer:offered', (event) => {  
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);  
});
```

Subscribe to accepted events

```
ac('on', 'contentoffer:accepted', (event) => {  
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);  
});
```

Subscribe to rejected events

```
ac('on', 'contentoffer:rejected', (event) => {  
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);  
});
```

Subscribe to ignored events

```
ac('on', 'contentoffer:ignored', (event) => {  
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);  
});
```

Subscribe to errored events

```
ac('on', 'contentoffer:errored', (event) => {  
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);  
});
```

Subscribe to all content offer events

```
ac('on', 'contentoffer:all', (event) => {  
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);  
});
```

Unsubscribe from content offers in the offered state

```
ac('off', 'contentoffer:offered', eventHandler); // unsubscribes `eventHandler` from  
'contentoffer:offered' events
```