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Journey JavaScript SDK

Examples: Events methods with content offers

Contents

- 1 Subscribe to offered events
- 2 Subscribe to accepted events
- 3 Subscribe to rejected events
- 4 Subscribe to ignored events
- 5 Subscribe to errored events
- 6 Subscribe to all content offer events
- 7 Unsubscribe from content offers in the offered state

See examples of how to use Events methods with content offers.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Subscribe to offered events

```
ac('on', 'contentoffer:offered', (event) => {
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);
});
```

Subscribe to accepted events

```
ac('on', 'contentoffer:accepted', (event) => {
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);
});
```

Subscribe to rejected events

```
ac('on', 'contentoffer:rejected', (event) => {
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);
});
```

Subscribe to ignored events

```
ac('on', 'contentoffer:ignored', (event) => {
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);
});
```

Subscribe to errored events

```
ac('on', 'contentoffer:errored', (event) => {
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);
});
```

Subscribe to all content offer events

```
ac('on', 'contentoffer:all', (event) => {
  console.log('received %s:%s event', event.actionMediaType, event.actionState, event);
});
```

Unsubscribe from content offers in the offered state

```
ac('off', 'contentoffer:offered', eventHandler); // unsubscribes `eventHandler` from
'contentoffer:offered' events
```